

2023

CASPSM PROGRAM GUIDE



2023 PROPOSAL

Our Collins Avionics Service Program (CASPSM) is the premier, price-per-flight-hour based maintenance program for Collins Aerospace avionics and cabin equipped aircraft. Backed by a global network of authorized dealers, CASP maximizes aircraft availability while minimizing the financial disruptions of unplanned maintenance. Maintaining your airplane can be costly and unpredictable, but it doesn't have to be. For a simple, predictable solution that provides peace of mind and world-class service, CASP has you covered.

THREE WAYS TO ENROLL

- Contact an authorized Collins Aerospace dealer
- Contact your local Collins Aerospace representative
- Contact the CASP team



AUTHORIZED
DEALER

CONTACT:

PROGRAM OVERVIEW

STRUCTURE

- Covers Collins Aerospace avionics and cabin equipment
- Price per flight hour based on aircraft
- 125 to 250 minimum annual flight hours, based on aircraft and service selected
- One- and two-year contract terms, with upfront annual payments
- Annual flight hour reconciliation with credit or debit, subject to minimums
- No pre-inspection or buy-in fees with simple enrollment and immediate coverage
- Transfer contract seamlessly with aircraft sale, with no interruption of benefits or additional cost

TIERS

- CASP Essential, available on select turboprops and light business jets, offers a cost-effective solution for low flight hour operators
- CASP, our most popular program, offers unlimited exchanges, rentals, and repairs with unparalleled customer support - value and trust in a simple, flexible package
- CASP Elite, our premier service, offers unplanned maintenance cost control, exclusive incentives and savings in one premium support solution

COVERAGE*

- Unlimited exchange, rental and repair units
- Reliability service bulletins included
- Free expedited repair requests
- Five hours of labor reimbursement toward Reduced Vertical Separation Minimum (RVSM) recertification
- FMC/MDC/ADC battery replacement
- Free troubleshooting units
- No restocking or recertification fees for unused exchange units
- Up to five "no fault found" events without penalty
- Parts ship within 24 hours after receipt of order, pending part availability
- Shipping covered up to \$600

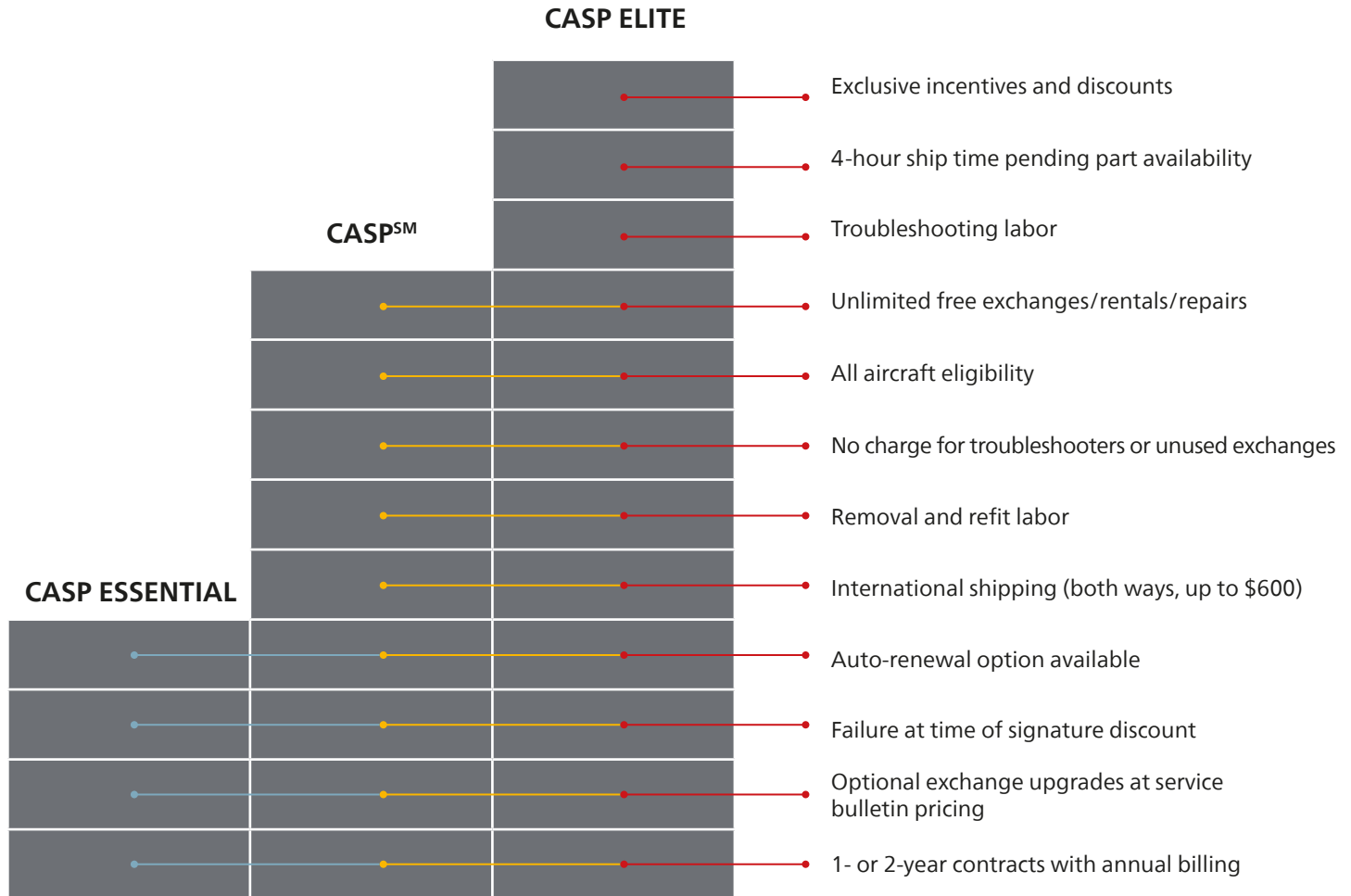
EXCLUSIONS

- Damage not related to normal installation and operation (e.g., corrosion)
- Optional service bulletin upgrades (e.g., WAAS/LPV, TCAS 7.1, ADS-B)
- Customs, couriers, broker, import or export fees
- Obsolescence replacements

*Specific coverage depends on service selected. See program matrix for details.



CASP SERVICE OFFERINGS



RESOURCES AVAILABLE TO YOU

CUSTOMER / DEALER PORTAL

- CASP pricing information
- CASP brochures/data sheets
- Discontinuance bulletins

CASP WEBSITE

- Contact information
- CASP video
- Marketing bulletin(s)

SERVICE FIRSTSM APPLICATION

- Contact information
- Media library
- Marketing bulletin(s)

CASP MOBILE APPLICATION

- Manage CASP, search aircraft, send quotes
- Search "CASP Mobile" in one of the following:
 - Google Play™
 - Apple App Store
- Desktop version available via Dealer Portal

CASP WELCOME LETTER

- Contact information
- Frequently asked questions

DEDICATED CASP SALES TEAM

+1.319.295.4361
casp@collins.com

To learn more, go to

— collinsaerospace.com/casp

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